

1. Board Busterz: Hereafter referred to as Board Busterz. This contract covers repairs necessitated by mechanical failure due to normal wear and tear only in accordance with the terms, conditions and limitations of this contract until deemed unrepairable or condemned by Board Busterz, at which time such equipment shall be replaced by owner at owner's expense. If in our opinion, the repair cannot be repaired, the customer will be reimbursed \$49.33 for each board that cannot be repaired per each annum or when the total of 3 boards are sent in for repair, repaired or deemed unrepairable. Should the equipment be deemed unrepairable by Board Busterz, Board Busterz from any and all further contract obligations. There is a chance that Board Busterz will offer a new or used board at a certain price, which will be separate from that particular customer's contract. If the customer agrees to that new or used circuit board, it will be considered a separate purchase and agreement. If a new appliance is added into the home at any time during the period from contractual commencement to conclusion of contract, the new appliance will not be added to the current contract. This contract covers repairing the 3 circuit boards under contract and in question for each contractual agreement entered into by Board Busterz and the customer. If it is not listed on this contract, it is not covered by this contract. All equipment must be in good operating condition prior to acceptance of contract by Board Busterz. In order to prevent any type of fraud or circuit boards with pre existing problems being sent in at the commencement of this contract, the first board that will be available for repair once a contract is signed, will be 15 days or 1/2 month from the day of contractual compact, unless otherwise agreed upon. Any problemed circuit boards received within the first 15 days considered to have pre-existing problems by Board Busterz, are excluded from this contract and full price will have to be paid in order to have that particular board repaired. Board Busterz will be the sole determinant of pre-existing conditions. Board Busterz may at its sole discretion cancel the contract due to pre-existing conditions. The rate charged for this contract is not subject to regulation by the state of Florida.

2. SERVICE PROVIDED: During normal business hours, Monday through Saturday, 9 am to 7 pm. All service provided by Board Busterz will be based upon the level of priority, service demand, weather conditions and the availability of technicians. Emergency service will be provided during normal hours of operation at an additional fee. The normal turn around time for any given board is generally 1 to 3 days, depending on component availability, number of technicians available, number of customers ahead of any one customer.

3. In certain instances, a circuit board will be flawed and be repaired by Board Busterz but there will be more than 1 flawed circuit board or parts. Because Board Busterz cannot guarantee that the remainder of any one appliance being sound, should there be a separate problem in that appliance, Board Busterz will not be responsible for any additional circuit boards or parts nor be responsible for refunding the money spent to repair the circuit board under contract. On the other hand, if the circuit board was repaired and sent back but the problem still exists because the original underlying problem was not sought out and repaired, Board Busterz will be responsible for reimbursing the 1/3 of the contractual agreement monies or \$49.33 per circuit board. We only ask that the customer or technician be honest.

4. In certain situations, Board Busterz may engage in helping repair the customer's appliance by way of suggestions, ideas, selling separate parts and whatever other means necessary to help the customer's appliance get repaired.

5. APPLIANCE PARTS NOT COVERED: Foreign or portable appliances, oven gaskets, auger, dishwasher racks, plastic parts, shelves, knobs, clocks, glass, hoses, ceramic, porcelain, cabinets, wave guide, doors, door liners, door panels, door handles, divider block, lids, trim, lint screens, light bulbs, LED lights, burner sensors, induction oven/range, disc burners, vent cleaning, tubs, drums, agitators, meat probe assemblies, rotisseries, warming drawers, water filters, filter connections, all plastic water lines, dry-cleaning centers, single or double drawer dishwashers, steam appliances, variable speed inverter compressors and all wave touch appliances.

6. GENERAL EXCLUSIONS: Board Busterz shall not be liable for damage, consequential or direct, arising from the operation or failure of the apparatus or its controls, strikes, failure to provide timely service due to conditions beyond its control, including, but not limited to, delays in obtaining parts or labor difficulties. Repairs occasioned by the enforcement of existing or future codes, ordinances or code violations.

7. Board Busterz will not pay for work done by other service companies.

8. CANCELLATION: Board Busterz may at its option, cancel this contract or any part thereof at anytime. If Board Busterz cancels the contractual agreement, the customer will be refunded the remaining amount of the contract. E.G., if 1 circuit board had been repaired, then 2 circuit boards or \$99.32 will be refunded. If the customer cancels the contract, there will be no prorated refund allocated to customer.

9. CHOICE OF LAW: This contract shall be interpreted under the laws of Palm Beach County, Florida. Should any term of this agreement be deemed by a Court of competent jurisdiction to be unenforceable, such determination shall not affect the enforceability of the remaining provisions.